

Community Service Frequently Asked Questions

What is the Community Service Requirement at Covington Catholic High School?

The Community Service Requirement is 15 hours of service per year. At least 10 of these hours must be performed at agencies outside of Covington Catholic High School. All hours can be done outside of Covington Catholic High School. These are accumulated throughout all four years, which means one of the requirements of graduation for a student who enters as a freshman is 60 hours of community service, with at least 40 of those being Non Cov Cath hours.

Why do you require community service?

At Covington Catholic, we believe that our call to follow Christ is a call to serve others. Our Community Service Program embraces the words of St. Theresa of Avila that “Christ has no body but yours. No hands, no feet on earth but yours. Yours are the eyes with which He looks compassion on the world.” Because of this, we hope our Community Service Requirement will instill a life-long love of serving others in our community.

How are community service hours tracked and verified?

We use the Mobile Serve App to track community service hours. Your hours must be verified by an adult that can affirm you did them, then they must be approved by the community service director. To obtain approval **one** of the following must occur:

1. You include a valid email address for an adult that can verify the hours
OR
2. You have a signature **AND** a location tag

What are the most common reason hours are not approved?

The most common reason hours do not get approved is that they have not been verified by the adult you listed as supervisor. This is often due to an incorrect email address. Please be sure you enter the email address correctly- the Mobile Serve program automatically generates an email to that person. Sometimes the verification email will go into a Spam folder. If your hours are not verified within a few days, please contact the person you listed to find out if they received an email asking for verification.

To prevent issues with email address, it is highly recommended that you use the signature/location tag option. **You must do this at the time the service occurs and tag your location.** The most common reason signature verification hours are not approved is the student did not tag their location.

Can I complete hours over the summer?

Yes! You can download the Mobile Serve app and start logging hours. Your freshman year on Mobile Serve will run from June 1, 2026 – May 31, 2027. In August the Community Service Director will show you how to connect your account to Covington Catholic High School. Even without the app, you can keep track of your hours and log them in August when school starts.

I mowed my grandparents' yard and I helped out at my parent's company. Why are those hours not being approved?

Community Service is actions done on behalf of those who are in need or to benefit non-profit agencies that help serve others. Examples of community service include volunteering at a hospice center or food pantry,

coaching, tutoring and mentoring at-risk students, or helping schools and churches serve others. Community Service is not providing free labor for a for-profit business. Teaching free golf lessons at a club that charges its members is not community service, but volunteering to help an organization that gets inner city young people involved in sports is.

Community Service is going above and beyond what is expected. It is not babysitting your younger siblings or cousins, raking your grandparents' yard, or driving a neighbor to school. These are things we should be doing simply for being a family member, neighbor, or friend.

If you have any questions as to whether your activities qualify for community service, contact the Community Service Director.

Where can I find ways to serve?

During the school year, announcements are often made in school and on Canvas. You can also follow covcathservice on Instagram. You will also be able to find opportunities on Mobile Serve once connected with Cov Cath. Also check your parish for opportunities as well as local non-profit agencies. Think about your interests and talents and find organizations that need your help!

I transferred to Cov Cath after freshman year. Do I still have to complete 60 hours?

The Community Service Requirement is 15 hours of service per year. At least 10 of these hours must be performed at agencies outside of Covington Catholic High School. All hours can be done outside of Covington Catholic High School. The following requirements must be met in order for seniors to receive their diploma and have their transcripts released:

- A senior in his 4th year at CCH will need 60 hours (at least 40 outside of Cov Cath)
- A senior in his 3rd year at CCH will need 45 hours (at least 30 outside of Cov Cath)
- A senior in his 2nd year at CCH will need 30 hours (at least 20 outside of Cov Cath)
- A senior in his 1st year at CCH will need 15 hours (at least 10 outside of Cov Cath)

Who should I contact if I have questions about community service?

Contact Mrs. Osterhaus at mosterhaus@covcath.org